

ARQRV CONNECT

ISSUE 108

AGM EDITION

AUGUST 2019

The Association of Residents of Queensland Retirement Villages is the voice of residents in the Queensland retirement village industry



PRESIDENT'S PONDERINGS...

Welcome to this special edition of CONNECT, providing you with all the information for our AGM which will be held on Tuesday 3 September at Fitzy's, Loganholme. In this newsletter you will find the Minutes from last year's AGM, other relevant information and two motions to firstly increase fees for 2020 and secondly to move the membership year to commence 1 March.

You will have been aware from previous newsletters that ARQRV became aware only a few months ago that we were liable to collect GST on all fees and products and because we had not done so this resulted in a debt to the ATO. We have now cleared the debt but as a result are forced to increase fees to cover our GST liability.

The following fees, which include GST, were agreed to by the Committee and will be put to members for approval at the AGM.

- ◆ New Annual / Associate Membership \$35 plus administration fee \$22.
Total \$57 to join as a new member.
- ◆ Annual / Associate renewal (existing members) \$35 per annum.
- ◆ Life Membership which includes the administration fee \$300. All research points to the fact that the average length of stay in a retirement village is 9.7 years so on average there is a saving of \$89.50 to anyone joining as a life member.

The committee also discussed the date of renewal for membership, acknowledging that having membership fall due on 1st January was difficult to manage and it was likely that the added expense at Christmas time could cause difficulties for some members. It was agreed to change the date of when annual membership falls due to 1 March each year, however **membership must be paid by 30 March otherwise it ceases and lapsed members must re-join as a new member** This is in line with all other membership service organisations e.g. RACQ, insurance policies etc.

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As a recognition for the change all current annual members will receive 2 months free membership with annual renewals for 2020 falling due on 1 March 2020.

If the changes are approved at the AGM, new members who join after September 2019 will pay \$39.50 (6 months membership fee plus the full administration fee) for membership to 1 March when annual membership will fall due.

Please note membership renewals for 2020 will not be processed prior to the AGM.

We look forward to seeing as many of you as possible at the AGM in September.



Judy Mayfield

MINUTES - ARQRV ANNUAL GENERAL MEETING Monday 17th September 2018 RSL Caboolture

ITEM	ARTICLE	PRESENTER	ACTION
1	Welcome	Judy Mayfield (President)	The meeting was opened by Judy Mayfield (President ARQRV) at 10AM
2	Attendance	Judy Mayfield (President)	The attendance record showed 64 members attended the meeting and 6 guests. The number of proxies held by members were 11. There were 17 apologies: Refer to record sheets held at the office.
3	Confirmation of Minutes	Judy Mayfield (President)	MOVED: Hilton Conroy - North Lakes Retirement Resort SECONDED: Thea Biesheuvel – Keperra Sanctuary that the minutes of 17th September 2017 Annual General Meeting be accepted CARRIED
4	Business arising from Minutes	Judy Mayfield (President)	NIL
5	REPORTS		
5.1	President's report	Judy Mayfield (President)	REFER ANNUAL REPORT Judy extended her thanks to Angela Jordan and Ray Jordan for their work on the Building Consumer Confidence initiative funded by the Qld Government and Jan Sullivan, for office administration.

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- 5.2. Treasurer's report Stephen Irving (Treasurer) REFER ANNUAL REPORT AND AUDITORS REPORT
Stephen expressed thanks on behalf of the Association to those members who had made a donation during the past year.
It was noted that the financial reports next year will show separate accounts for ARQRV and the BCC project money. A total of \$290,000 was allocated to ARQRV for the Building Consumer Confidence Initiative, no further grant monies will be forthcoming when the project ends in June 2019.
MOVED: Bob Fry - Argyle Gardens SECONDED: Pauline Holehouse - Beachmere Sands Retirement Resort
CARRIED
APPOINTMENT OF AUDITOR
Proposal to appoint Whitehouse (Viden Group) as Auditors for 2018/2019 Financial Statements
MOVED: Stephen Irving SECONDED: John Scouller
CARRIED
- 5.3 Mediation & Advocacy Mike Fairbairn (Vice President) REFER ANNUAL REPORT
Mike acknowledged the work of Barbara Irving, Ian Wallbank, Hilton Conroy, John Scouller and Bruce Evans who all contributed their expertise in assisting with village disputes. Several questions and comments were put from the meeting in relation to the revision of the RV Act. Mike responded to these questions.
- 6 Constitution Amendments Judy Mayfield (President) Judy advised that the Office of Fair Trading had rejected the amendments made to the ARQRV Constitution last year as it was a requirement that all incorporated associations have a common seal and this clause had been removed. It was recommended that a revised constitution, with the common seal clause reinstated and including the previously accepted amendments be put to members. Accordingly, the revised Constitution was circulated to all members as an attachment to Connect #105 and with the proposed special resolution
That the current constitution of ARQRV be rescinded and that the Association adopt the constitution as recently distributed to all members
Motion – **CARRIED Unanimously**
- 7 Election of Committee for 2018—2019 Judy Mayfield (President) Judy Mayfield handed the meeting over to Pauline Holehouse to Chair the elections.
As there were no further nominations, Judy Mayfield was appointed as President
As there were no further nominations and no positions contested, the following were accepted
Vice President: Mike Fairbairn
Vice President: Barbara Irving
Secretary: Thea Biesheuvel
Treasurer: John Rae

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Committee Members: Peter Smyth; Brian McKay; Stephen Irving and Des Robinson

8	General Business	Judy Mayfield	No general business
9	Guest Speakers	Mark Francis	Mark Francis (Department of Housing and Public Works - Executive Director Regulatory Services) spoke about the Royal Commission into Aged Care and the impact on retirement villages generally. He presented each of the amendments to the current Qld Retirement Village Act and advised that there would be a focus on breaches of the Act by Scheme Operators.
		Damian Sammon	Damian Sammon (Director of Regulatory Services, Policy and Regulation) noted that changes to Legislation may take some time to implement and that the current changes would not all be finalised until early 2020. A number of questions and comments were raised from the floor with many focusing on reinstatement vs refurbishment of accommodation units. The Government is supportive of residents taking their own actions to challenge Operators. Both Mark and Damian were willing to answer individual questions after the meeting. Judy expressed thanks of behalf of ARQRV for their attendance.
9.1	Website Launch	Ray Jordan	Ray launched and demonstrated the new ARQRV website (www.arqrv.org.au) which is due to go live in approximately three weeks
10	Meeting Closed	Judy Mayfield (President)	The meeting was closed at 12noon It was advised that the 2019 AGM would be held on the south side of Brisbane



VISIT OUR WEBSITE...

WWW.ARQRV.ORG.AU

Find all the information you need about ARQRV, becoming a member and retirement village life.

You can even join or renew and pay your membership fee online!

ARQRV—Annual General Meeting 2019

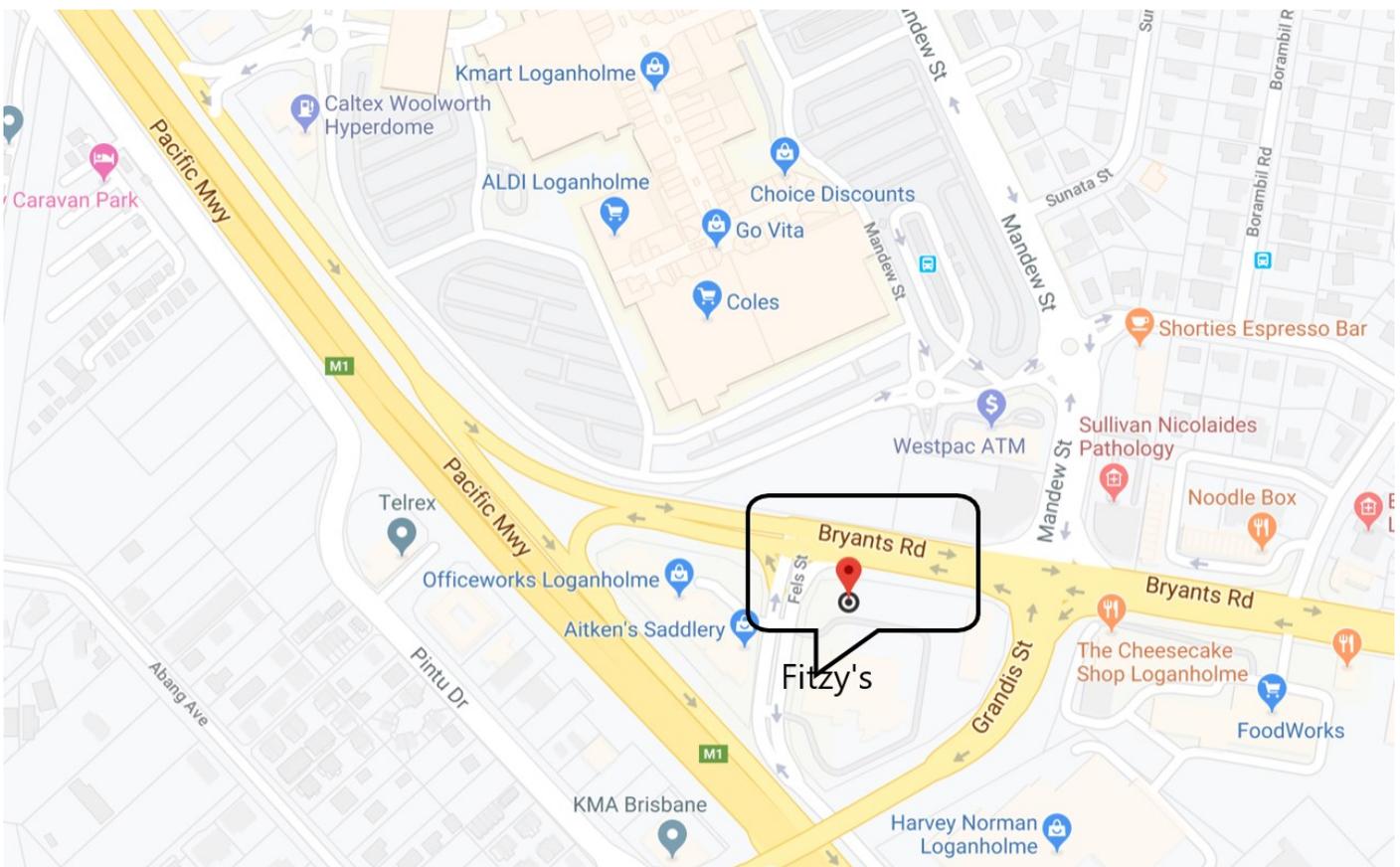
An Invitation

The ARQRV Annual General Meeting is your opportunity to meet committee members—old and new, learn more about the work we have done over the past year and chat informally about your ideas for the Association in the next year.

The AGM will again be open to both members and non-member residents from retirement villages who are interested in the work of the Association and would like to learn more about the on-going work of ARQRV. We encourage our members to invite their non-member neighbours and friends to come along and find out more about the Association. There will be ample opportunity to meet and mingle with other members, committee members and Membership Support Officers at the end of the meeting.

Time and place

The ARQRV Annual General Meeting will be held on Tuesday 3rd September 2019 at Fitzzy's Loganholme, Cnr Bryants Road and Pacific Highway, Loganholme commencing at 9:30am.



RSVP and Catering

For seating and catering purposes, we need to know how many people we can expect. If you would like to attend the Annual General Meeting, please let us know by returning the RSVP form on the back page to PO Box 5057, Brendale Qld 4500 or send an email to: membership@arqr.org.au

ARQRV—Annual General Meeting 2019

Agenda

8:45am	Doors open for registration and morning tea
9:30am	Opening and welcome
	1. Attendance and apologies
	2. Minutes of the previous meeting—as circulated
	3. Business arising from minutes
	4. Reports:
	President
	Treasurer
	Mediation and advocacy
	5. Special resolution motion—as circulated
	6. General Business
	7. Election of incoming committee
	8. Special Guest speaker:
	Kim Teudt—Chair of the Qld Retirement Living Council
	9. Facebook campaign and videos
12:00pm	Closure of meeting
12:30pm	Mix and mingle

Special Resolution Voting

There will be a special resolution motion for constitutional changes to be voted on during the meeting. If you are unable to attend, but would like to cast your vote, you can ask an attending member to vote for you. To do so, fill out the proxy form on the back page and give it to the member you want to appoint as your proxy. The appointed member must bring the proxy form to the meeting and register as a proxy holder. Only financial members can be appointed and each financial member can hold no more than two (2) proxy votes.

Your are invited to nominate for the committee

The ARQRV committee can accommodate up to 13 members and there are several portfolio's that would benefit from more attention. If you are interested in joining the committee, please fill out the nomination form on the back page and send to membership@arqrv.org.au or post it to PO Box 5057 Brendale Qld 4500 to be received no later than 16th August 2019.

Name Badges

Membership Support Officers are requested to wear name badges. You will have the opportunity to informally meet up with other MSOs after the meeting. Members attending the meeting are also encouraged to wear their village name badges if they have one.

Special Resolution

The background to this special resolution motion was given in President's Ponderings earlier in this newsletter. Voting will be conducted by a show of hands. One vote per accommodation unit of financial members of ARQRV.

Proposed changes to the ARQRV Constitution

Below is an extract from the current ARQRV Constitution:

3.5 SUBSCRIPTIONS

Subscriptions for Ordinary Members and Associate Membership shall be paid at a rate determined by members at the Annual General Meeting and shall fall due on 31 December each year.

Members shall become unfinancial should their annual subscription remain unpaid after 31 December

Members joining after 30 September shall be covered for the remainder of the calendar year and for all of the next calendar year.

The following changes are proposed

3.5 SUBSCRIPTIONS

Subscriptions for Ordinary Members and Associate Membership shall be paid at a rate determined by members at the Annual General Meeting and shall fall due on **1 March** each year.

Members shall become unfinancial should their annual subscription remain unpaid after **31 March**. **Lapsed members must re-join as a new member.**

New Members joining after 1 September shall pay 50% of the annual fee plus administration costs and be covered for membership to 1 March of the following year,

Motion 1

That Section 3.5 of the ARQRV Constitution be amended to read:

*Subscriptions for Ordinary Members and Associate Membership shall be paid at a rate determined by members at the Annual General Meeting and shall fall due on **1 March** each year.*

*Members shall become unfinancial should their annual subscription remain unpaid after **31 March**. **Lapsed members must re-join as a new member.***

New Members joining after 1 September shall pay 50% of the annual fee plus administration costs and be covered for membership to 1 March of the following year,

Moved:

Seconded:

Motion 2

That membership fees, which include GST, be set at the following rates until further notice:

New Annual / Associate Membership \$35 plus administration fee \$22.

Total \$57 to join as a new member

Annual / Associate renewal (existing members) \$35 pa

Life Membership which includes the administration fee \$300

Moved:

Seconded:

For seating and catering purposes, we need to know how many people we can expect. If you would like to attend the meeting, please let us know by returning the RSVP form to PO Box 5057 Brendale Qld 4500 or send an email to: membership@arqrv.org.au

RSVP FORM—expression of interest to attend the ARQRV Annual General Meeting

I/We would like to attend:

_____ Village Name

Guest Name(s): _____ (Circle which applies)

_____ Member / Non Member

To appoint another member as your proxy, fill out this form and give it to the appointee. The appointed member must bring the form to the meeting and register as a proxy holder. Only financial members can be appointed and each financial member can hold no more than two (2) proxy votes.

Do not return this form to us unless you wish to appoint a member of the committee as your proxy.

APPOINTMENT OF PROXY

I, _____ of _____ Village

appoint _____ of _____ Village

To be my proxy at the 2019 ARQRV Annual General Meeting on 3rd September 2019.

Signed by _____ (Member giving proxy)

If you are interested in joining the committee, please fill out this nomination form and return it to the Secretary ARQRV PO Box 5057 Brendale Qld 4500 no later than 16th August 2019.

NOMINATION FORM

I _____ of _____ Village

Nominate: _____ of _____ Village

To be: President / Vice President / Treasurer / Secretary / Committee Member

Signed by _____ (nominator) _____ (seconder)

Accepted _____ (nominee signature)

Complete and return this form before 16th August 2019 to
ARQRV Secretary, PO Box 5057, Brendale Qld 4500